

From: colette bottinelli
To: Microsoft ATR
Date: 1/25/02 6:33pm
Subject: Microsoft Settlement

Dear Sir or Madam,

I am writing to voice my support for Microsoft in the DOJ case. I have grown tired and impatient with this matter, as it is clearly a case funded and formed by Microsoft's competitors, NOT its customers (as its competition has been positioning the case).

Microsoft has been accused of overcharging its customers for software. I encourage you to take an audit of what the competitors are charging for their software (and what you get for that price). I believe you will find that Microsoft products are competitively priced, and often offer many more features/benefits to the customers than many other products that are on the market today.

I would also like someone to explain to me how Microsoft can be tagged as a "Monopoly" - while a huge media conglomerate such as Time/Warner, and AOL/Netscape (who is now known for "owning" the internet) can be allowed to join forces without anyone batting an eye?! It has reached the point of being ridiculous.

It is a sad state of affairs this country has found itself in, when lawsuits become the first call to action instead of a last resort. Companies like AOL believe that by suing, they can keep competitors on the defensive and stop them from creating an offering that is better than their own product. AOL has market share dominance, and they have decided that in order to protect that market share they must sue a competitor rather than improve their product to retain/attract more customers. This is a lazy, unethical business practice. I think they have truly embarrassed themselves with this action.

If the government allows these absurd law suits to continue, it will soon have on its hand a crippled industry that has not moved forward in innovation due to forced stagnation. What we will see is more American jobs lost, and foreign competitors soon owning the high-tech sector. It's time to put a stop to this and send a clear message to companies that truly do not have the customers interest at heart, but are using this guise to further their own selfish and uninspired agendas.

Thank you for your time and consideration.

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